

**PROBLEM: When viewing or editing a document not all of my Related Documents are displayed.**

Written by QMS

Wednesday, 10 June 2009 18:11 -

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**SYMPTOMS**

When viewing or editing a document not all of my Related Documents are displayed.

This may occur after selecting the 'Print Document' or 'Preview Document' task if you are using a document template and have a lot of related items assigned to your document.

**STATUS**

n/a

**RESOLUTION**

n/a

**MORE INFORMATION**

Due to the design of Microsoft Word, the mechanisms in which document properties are updated and displayed are currently limited to 255 characters. Therefore only the first 255 characters of a given property will be displayed when using a Quality Link template. To overcome this limitation you will have to manually enter and maintain related documents that breach this threshold. We are looking at how this can be addressed in a future release and/or upgrade.