

PROBLEM: Error 'Not implemented. Failed to retrieve data from the database. Error in File {tempfilename}

Written by QMS

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SYMPTOMS

Error 'Not implemented. Failed to retrieve data from the database. Error in File {tempfilename}.rpt: Operation not yet implemented.' occurs when attempting to preview a report.

STATUS

Known Issue

RESOLUTION

Ensure the latest version of MDAC (Microsoft Data Access Components) are installed on the client/workstation experiencing this error. For users of Quality Link 6 this should be MDAC 2.8

Step 1 - Download and install the latest version of MDAC

1. Navigate to the [MDAC 2.8 download site](#)
2. Download and install MDAC

MORE INFORMATION

This is a generic error reported by the Crystal Reports engine. Although there may be more than one cause for this error, it has been found that a missing and/or conflicting MDAC version is a common cause.